

WS. 02987A-08.0180



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM RECEIVED

Investigator: Richard Martinez

Phone: [REDACTED] 2009 FEB 27 Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 77055

Date: 2/26/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
John R. John R. Grossman

Account Name: John R. Grossman

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Mesa

CBR: [REDACTED]

State: AZ Zip: 85240

is: E-Mail

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

The "Links Estates: is a senior community. We are either couples or widowed in our 60's TO 90's (I am 79) and live in community of desert landscaping with no lawns, all stone. Most of the residents here are on fixed incomes and we are already paying higher rates than surrounding areas. I don't believe Johnson Utilities can justify an increase in sewer rates (no water, just sewer) for this community. I have lived in Arizona since 1967 and recently moved to Queen Creek from Mesa. My water and sewer combined was only \$32.00 give or take. I would greatly appreciate an acknowledgement of my formal protest.

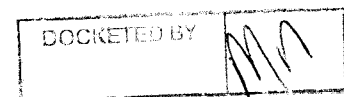
Respectfully,

John R. Grossman
End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

FEB 27 2009



Investigator's Comments and Disposition:

I called Mr. Grossman (per his request in his correspondence) and acknowledged that the ACC has received his Opinion against the proposed rate increase. Customer stated that he does not understand how or why this company is asking for a rate increase for their sewer rates since the sewer system is already built and nothing is required of the sewer as it just sits there to let the flow travel through. I told customer that I will have his Opinion docketed so that the Commissioners will have an opportunity to read his concerns. Customer was thankful for the call back as he really did not expect it. FILE CLOSED.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Johnson Utilities L.L.C. d/b/a Johnson Utilities Company -Docket No. WS-02987A-08-0180. FILE CLOSED.

End of Comments

Date Completed: 2/26/2009

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